

[IX] IntelligentXchange

Web and Cloud-Based Supply Chain EDI Analytics Tools

Empowered Data

Epicor® EDI IntelligentXchange® [IX] works with any EDI translator and transforms complicated EDI data into actionable information. It immediately limits mistakes and research time while finding opportunities to quickly and significantly impact customer relationships and revenue.

IX allows you to instantly view all documents related to a customer’s order and provides actionable information to improve customer service and compliance.

IX can put your business stakeholders back in the driver’s seat to manage your supply chain and invoicing process with full visibility into what is being exchanged with your trading partners via EDI. Through a simple-to-implement, cloud and web-based solution, IX software allows you to identify issues before these put both revenue and business relationships at risk.

Best of all, IX can be deployed in as little as two weeks with no hardware and limited to no IT resources needed.

Better Visibility, Improved Efficiency, Better Results

IX enables data visibility throughout the organization. IX generates real-time alerts on EDI B2B operational errors, including pricing discrepancies, missing advanced shipping notices, and other common data issues. It is a standard B2B business document exchange solution that can be used beyond the IT department, including the compliance, accounting, finance, and customer service departments.

"When I saw that IX allowed us to see the lifecycle of a document from purchase order to invoice all on one screen, I was sold"

- EDI and SAP Programming Manager, Lifetime Brands

+ Compatible Products

- Epicor Kinetic
- Epicor Prophet 21®

Benefits

Supply chain visibility and control

Enables adherence to customer compliance requirements

Delivers greater efficiency with crossfunctional teams using self-service tools

Self-service tools empower accounting, customer service and compliance

Helps enhance profitability by assisting deduction management practices

Reduces days sales outstanding (DSOs), chargebacks and deductions

IX improves operational efficiency by providing a single view of B2B business document transaction sets and EDI data errors. Self-service tools are available so customer service teams can quickly resolve issues such as change orders, new items, and pricing issues.

Profitability can be enhanced as IX allows users to easily pinpoint and resolve previously undetected data errors to highlight latent revenue opportunities and prevent penalties. It helps to reduce days sales outstanding (DSOs) through accelerated invoice acceptance by highlighting PO and invoice errors.

Easy to Implement

IntelligentXchange is EDI translator agnostic. It provides visibility to any EDI translator and serves as a single access point when multiple EDI solutions are used.

IX can be deployed in as little as two weeks with no hardware or additional IT resources required. It offers a fast, low initial deployment investment.

With IX, your organization can become a better trading partner and improve your customer satisfaction through more consistent and reliable data exchange.



"IntelligentXchange is raising the bar for us, not only for the operations that support our EDI customers, but for all our customers."

- Vice President, Winston Products

EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies who make, deliver, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs, and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

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